



University Operations

UTILITIES – FREQUENTLY ASKED QUESTIONS

What is the Utilities department responsible for?

The Utilities department manages a large number of outside contractors who handle daily operations related to systems and services pertaining to gas, water, electricity, solar, etc. All major preventative maintenance, project work and on-site technical expertise for the Energy Management Systems are performed by Utilities.

What are the operating hours of Utilities?

Utilities operates Monday – Friday, 7:00AM – 4:30PM.

Where can I see campus water and power consumption?

You can view graphs showing the campus water and power consumption [here](#).

What is the University Temperature Standards?

The University President instituted a temperature zone of 68°F to 78°F for all controlled spaces.

Who do I contact with questions?

For questions and inquiries you can contact the Facilities Customer Service Center by phone (408) 554-4742, or by email at Facilities-CSC@scu.edu. You can contact Toby Smith, the Director of Utilities, via [email](#) or (408) 554-4905. Additionally, you can always put in a Customer Request via our AiM system found [here](#).